

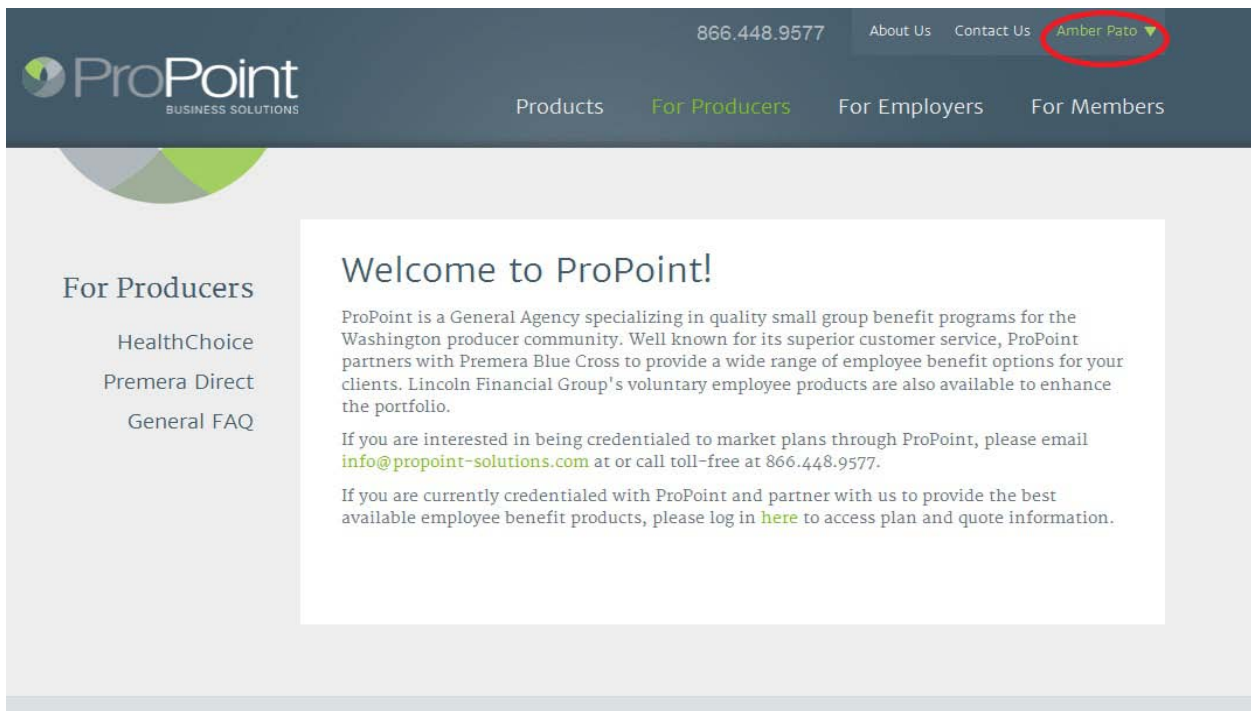
Changing your password on the ProPoint Website

If you were able to log in using the new Username and temporary password that was emailed to you, you can complete the following steps to change your password.

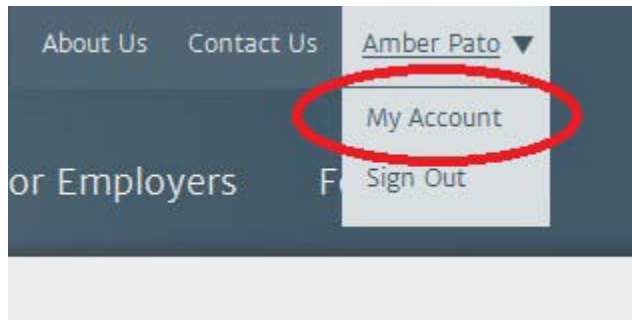
1) Log in by clicking on the “Account Login” link on the top right of the site



2) Once logged in, click on your name in the same place



3) Click on "My Account"



4) Starting with the first step, enter in a new password, retype it to confirm, select Security Question, type in the appropriate answer, click Submit

A screenshot of the ProPoint Password Recovery form. The form is titled 'Password Recovery' and contains several input fields. The fields are: USERNAME (AmberP), EMAIL ADDRESS (amberp@propoint-solutions.com), FIRST NAME (Amber), LAST NAME (Pato), PASSWORD (masked with dots), CONFIRM PASSWORD, SECURITY QUESTION (Town of birth), and ANSWER. A 'Submit' button is at the bottom. Red circles and numbers 1 through 5 highlight the following elements: 1. PASSWORD field, 2. CONFIRM PASSWORD field, 3. SECURITY QUESTION dropdown, 4. ANSWER field, 5. Submit button. The ProPoint logo and navigation links are visible at the top of the page.

5) You should receive a confirmation that your password has been updated

The screenshot shows the ProPoint Business Solutions website. At the top, there is a dark blue header with the ProPoint logo on the left, the phone number 866.448.9577, and navigation links for 'About Us', 'Contact Us', and 'Amber Pato'. Below the header, there are links for 'Products', 'For Producers', 'For Employers', and 'For Members'. The main content area features a green confirmation message: 'The member account has been successfully updated.', which is circled in red. Below this message is a 'Password Recovery' form with the following fields: USERNAME (AmberP), EMAIL ADDRESS (amberp@propoint-solutions.com), FIRST NAME (Amber), LAST NAME (Pato), PASSWORD (masked with dots), CONFIRM PASSWORD (empty), SECURITY QUESTION (Town of birth), and ANSWER (empty). A 'Submit' button is located at the bottom of the form.

866.448.9577 About Us Contact Us Amber Pato ▼

ProPoint BUSINESS SOLUTIONS Products For Producers For Employers For Members

The member account has been successfully updated.

Password Recovery

USERNAME	EMAIL ADDRESS
<input type="text" value="AmberP"/>	<input type="text" value="amberp@propoint-solutions.com"/>
FIRST NAME	LAST NAME
<input type="text" value="Amber"/>	<input type="text" value="Pato"/>
PASSWORD	CONFIRM PASSWORD
<input type="password" value="....."/>	<input type="password"/>
SECURITY QUESTION	ANSWER
<input style="border-bottom: 1px solid #ccc;" type="text" value="Town of birth"/>	<input type="text"/>